

We're All in this Together

Do Your Part for a Safe and Enjoyable Recreation Experience

The City of Edmonton operates many public recreation facilities across the city, and each is unique in the amenities, programs and services it provides.

We take great pride in our clean and safe buildings, and in our friendly and qualified staff. We want to ensure that you have the best possible experience while you visit, but we need your cooperation.

Help us keep a safe, fun and healthy environment for everyone by following facility guidelines, and respecting other visitors and staff. Your courtesy and cooperation will encourage others to do the same.

Everyone plays a part, and together, we can make our facilities some of the best around.

Thank you for your assistance. We hope that you enjoy your visit to our facility.



Water Quality

Going for a swim in the pool or soaking in the whirlpool can be very refreshing, relaxing and fun!

But quite often, the cleanliness and quality of the water in the swimming pool can be taken for granted.

Much work goes into keeping the water clear and sparkling, and free from harmful bacteria, dirt or other pollutants.

State-of-the-art water filtration systems, chemical and bacteriological water testing, and regular and thorough cleaning of all pool areas, maintain the high standards of water quality we expect.

But, the actions of the public are key to keeping the water clean, safe and healthy.

Keeping the Water Clean

Clean water is very important to all of us. That's why the City of Edmonton works closely with Capital Health to ensure that the water quality meets provincial regulatory requirements as well as the pool facility guidelines for maintaining clean water.

In every swimming pool operation, it is crucial that dirt and harmful bacteria be kept from entering and spreading in this public environment.

Water from the swimming pool and whirlpool is constantly filtered and disinfected to kill bacteria. The chemical levels are monitored at all times to ensure the safety and comfort of pool patrons. Both facility staff and the Provincial Laboratory of Public Health carry out chemical and bacteriological tests on a regular basis. Capital Health monitors the results and recommends procedures for correcting any unsatisfactory test result.

All deck and lobby areas, washrooms and change rooms are checked, cleaned and disinfected regularly. During pool shutdowns, the water filtration system undergoes extensive cleaning, maintenance and upgrades so that it operates at peak performance.

Care for the Water We Share

When you swim, you share the water with everyone else in the pool.

Everyone has a responsibility to follow the swimming pool guidelines and keep the water clean and safe.

Here are a few ways that you can keep dirt and harmful bacteria out of public areas, and enjoy a safe and healthy swim:

- Please do not visit the facility if you are suffering from a cold, flu, bacterial or viral infection, communicable disease or severe skin condition.
- Please do not enter the pool if you currently suffer from diarrhea, or have had diarrhea within the last two weeks.
- Take a cleansing shower before every swim to avoid carrying dirt, bodily secretions, bacteria or residue from hygiene products into the pool.
- Use the washroom facilities before you swim. Don't risk an accident.
- Take children to the washroom frequently.
- Children who are not toilet-trained must wear waterproof diapers. These diapers are available from the cashier and should be changed in the washroom often. Be sure to clean diapered areas thoroughly.
- For individuals who require diapering because of medical conditions, please ensure that these protective coverings are properly secured, and changed regularly to prevent oversaturation and leakage.
- Appropriate swimming apparel is required while in the pool. Street clothes can carry dirt or bacteria into the water.



- Remove shoes before entering the change rooms or pool area. Shoes can deposit dirt and bacteria onto the pool deck, which will eventually end up in the water.
- Animals are not allowed inside the building, unless they are a Certified Assistive Animal, or they are participating in a designated pet therapy program.
- No open or glass containers are allowed in the change rooms or pool area.
- Finish eating and drinking before you enter the change room. Please use the garbage bins provided.
- No spitting. Avoid swallowing pool water.

Emergency Clean Up

Vomit, blood or feces can introduce bacteria and viruses into the pool. Please report any of these spills immediately to staff so that the area can be cleaned. Water contamination may result in a long and costly pool cleaning and shutdown.



Respect for People and Property

The City of Edmonton values the safety and security of visitors and staff, and the protection of personal and public property at City recreation facilities.

City staff, corporate security and the Edmonton Police Service work together to prevent, monitor and react to any potential risks.

Inappropriate, abusive, undesirable, dangerous or criminal behaviour will not be tolerated. Anyone not following facility guidelines will be asked to leave, and may have facility privileges suspended or terminated through the Abusive Patrons Policy. Individuals may be charged by the Edmonton Police Service under the Canadian Criminal Code.

Please do your part by showing respect for people and property at City recreation facilities, and reporting any suspicious persons or activities to staff immediately.



Capital Health
EDMONTON AREA

www.capitalhealth.ca

413-7711

We're All in this Together

is a public safety program for City of Edmonton recreation facilities. For more information, please contact the facility supervisor.

www.edmonton.ca

496-SWIM (7946)

Water Quality

